



IRENE COUNTRY CLUB MANAGEMENT REPORT - 8TH APRIL 2010

AN UPDATE ON WHAT HAS BEEN HAPPENING:

The MWG team have been focusing their initial efforts on three specific areas of business within Irene Country Club – Finance; HR and Food & Beverage services.

1. Finance:

A lot of work has gone into the assessment of the financial structure of Irene Country Club. Progress started quite slow but we are confident that we are now in a position where we have accurate and true figures to accurately assess the true potential of the club.

In order to lay a solid foundation for a sound management platform it was essential that this assessment be completed prior to the launch of all the new and exciting initiatives.

Staff members are now following the correct systems and procedures which will avoid past mistakes and make future monthly financial reporting seamless and efficient.

We thank all the staff involved for their efforts over the past two months in getting us to this point.

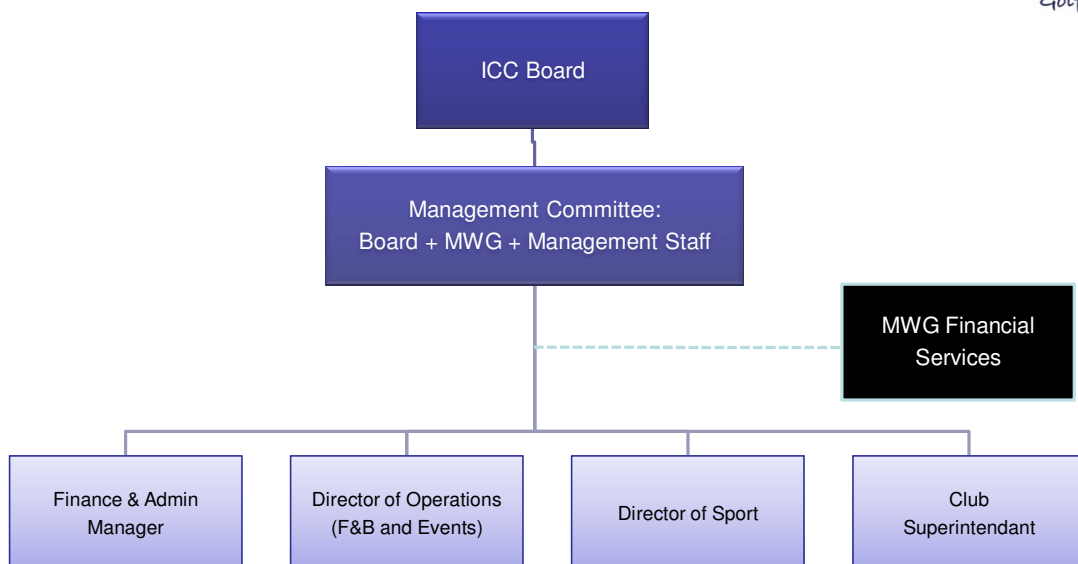
2. Human Resources:

We are very excited about the approval of the new management structure for Irene Country Club. (Please see below the Organizational Structure for more details on this.)

The new structure will combine a single level of senior management along with MWG, acting as the general management of Irene.

The finalisation of the structure has given us the opportunity to offer proposals to the four key management staff members. We are in the process of finalising these negotiations and hope to announce all appointments by the end of next week – 16 April 2010.

Irene Country Club Organogram



We would like to congratulate current Irene staff members Lorna Coleman and Megan Spencer who have been offered the positions of Director of Operations and Finance & Administration Manager respectively. The success of Irene Country Club will depend on our ability to retain and attract the best people to do the job.

3. Food & Beverage

This weekend will see the start of the assessment on upgrading the entire food and beverage offering at Irene.

Lorna Coleman and her F&B team will be assisted by Lehan Botha from Match Event Hospitality & Legend Hotel School. Lehan and his team of staff have been appointed as one of four official catering companies to provide the hospitality services to the 2010 SWC venues and we are proud to have them in our kitchens.

The month long programme will commence on the 11th April 2010 and phase 1 will be completed by 16th May 2010. There are four parts to the scope of work to be conducted both on-site and off-site.

1. Assessment (on – site)

The following will be inspected.

Operation & Skill

- Facilities and storage
- Cooking techniques
- Hygiene
- Handling of raw and cooked product
- Food and beverage Service

Systems, Procedures and Agreements

- Suppliers
- Ordering and purchasing process.

- Delivery schedule
- Storeroom procedures
- Requisition and issue of stock
- Stock take
- Menu and food costing

2. Structure and Standard operating procedure engineering (Off – site)

This stage will be done off-site.

- Plan and Compile new menus
- Design recipes
- Stock procedures (ordering/delivery/requisitioning/receiving/issuing/stock taking)

3. Implementation and “Food Bible”

This stage takes place on-site.

- Cook-off for food bible
- Finalise recipes and costing

4. Training

- Implement final systems and conduct staff training

We trust that their skill and expertise will be of great value to the Irene CC staff and that all members will soon see the results.

WHAT IS HAPPENING NEXT

Once the abovementioned have been completed we will start focusing on other areas of the business:



MEMBERSHIP

- Maintain and grow the membership base in conjunction with the respective section committees;
- Improve communication between management and the various sporting sections;

FACILITIES

- Provide the best possible club facilities of the highest standards, ensuring optimal use of such facilities;

FINANCE

- Develop and implement plans for increasing the club revenue.
- Ensure financial viability of capital expenditure projects.

HR

- Clearly define and implement roles & responsibilities throughout each department.
- Develop a skills development programme to up skill staff members throughout the various departments.

We trust that members will start noticing a visual difference over the next few months as the new management start implementing their skills and expertise.

Thanking You

The MWG Team